

KERALA PUBLIC SERVICE COMMISSION

No.RA1-1/50013/2018-KPSC-Part(2)

Thiruvananthapuram

Dated :22-01-2025

Quotation Notice

Sealed quotations are invited for AMC of 100 numbers of HP Pro One 400 G1 All-in-One Personal Computers (including monitors) for the period from **10.02.2025 to 01.12.2025 (295 days)** installed at the various offices of the Kerala Public Service Commission.

Schedule of Items

SL No.	Item Details	Quantity	Location
1	HP PRO ONE 400 G1 100 (Hundred) Computers and Accessories (SGH 524 Series)-(Including Monitors)	100 numbers	Various Offices of the Kerala Public Service Commission

Superscription

Quotation No.	32/2024
Last Date & Time of Receipt of Quotation	04.02.2024 01:00 PM
Date & Time of opening quotation	04.02.2024 03:00 PM
Address to which quotations are to be obtained	R&A Wing, KPSC, Pattom, Thiruvananthapuram
Name & Designation of Purchasing Officer	Sri.Saju George, Secretary, KPSC, Pattom, Thiruvananthapuram

Terms and Conditions

1. Rates quoted will be inclusive of all taxes.
2. The bidder firms should have minimum 2 years of experience in computer maintenance in Govt.Departments/ Organisations.(Proof of experience should be attached.)
3. The bidder firms should have satisfactorily undertaken AMC for organisations having more than 100 computers. It is preferable, if similar maintenance contract has been undertaken by the firm in Offices & organisations of State Government.
4. The Company profile along with client list with copies of documentation in terms of AMC's Satisfactory certificates etc. along with complete reference contact information of clients should be attached with the quotation.
5. The firm shall have Original Equipment Manufacturer (OEM) certified Service Engineers/Technicians.
6. The successful bidder shall provide immediate and prompt services at the earliest as the items mentioned are critical to the KPSC services and the bidder shall ensure the same.
7. If Monitor is not repairable, the same should be replaced with a new monitor or a working monitor which is not returnable.Faulty monitor will be returned.
8. If Hard Disk has to be replaced, the faulty Hard Disk will be retained by Kerala Public Service Commission.
9. Periodic Examination of computers must be carried out as a part of Preventive Maintenance in every Three (3) ,months.
10. Payment will be made after Certification by our Technical Experts on

completion of each Six months.

11. The right to reject any quotation in full or in part without assigning any reason thereof is reserved with the Purchasing Authority.
12. In case of under performance, the contract for AMC will be revoked without any notice.

SAJU GEORGE

**Secretary
Kerala Public Service Commission**